

How we store and manage your personal information

Your information is stored securely in password protected secure cloud storage.

We keep your name, email address and, if given, your phone number/address until you ask us to remove them from our records. You can do this at any time by clicking the 'Unsubscribe' option on our email. Or by emailing us at info@wildnorley.com.

We will then dispose of your information by permanently deleting it from our records within one month of your request.

We will also delete your information if we have no contact with you within two years, unless it is operationally necessary to keep it for longer.

We will not share your information with any other organisation without your specific consent.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information from our records.

Please contact us at info@wildnorley.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@wildnorley.com.

You can also complain to the Information Commissioner's Office if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House, Water Lane
Wilmslow
Cheshire, SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>